## (SB CROWNE PLAZA

KITCHENER-WATERLOO


CATERINGMENU

## Thank You for Considering Crowne Plaza Kitchener-Waterloo

Our dedicated Crowne Meetings Director and Catering Sales Team is on call to ensure the success of your next event. Whether you are planning a board meeting, conference, business lunch or social gathering, we are here to assist.

Please feel free to contact our staff with any questions. We look forward to serving you.

Yours in hospitality,
SALES \& CATERING TEAM

## CATERING SALES <br> CROWNE MEETINGS DIRECTOR

519-744-4141 ext. 573
519-744-4141 ext. 578
catering@cpkw-hotel.com CMD@cpkw-hotel.com

105 King St. East, Kitchener, ON N2G 2K8
crowneplaza.com/kitchenerdwtn


To keep the food fresh the buffet is served for a maximum of 90 minutes.

Healthy Start-up | \$13 per person
Freshly Baked Muffins
Breakfast Sweet Loaves
Whipped Butter, Preserves
Seasonal Fresh Cut Fruits
Freshly Brewed Regular and Decaffeinated Coffee and Specialty Teas

Midtown Morning | $\$ 17$ per person
Breakfast Pastries Selection - Croissants, Danishes, Muffins and Bagels Whipped Butter, Cream Cheese and Preserves
Granola Bars
Seasonal Fresh Cut Fruits
Fruit Yogurt
Freshly Brewed Regular and Decaffeinated Coffee and Specialty Teas Orange Juice

Power Up | \$20 per person
Breakfast Pastries Selection - Croissants, Danishes, Muffins and Bagels
Whipped Butter, Preserves and Cream Cheese
Seasonal Fresh Cut Fruits
Variety of Cereals
Scrambled Eggs
Home Fried Potatoes
Bacon and Country Sausage Links
Buttermilk Pancakes with Maple Syrup
Freshly Brewed Regular and Decaffeinated Coffee and Specialty Teas
Orange and Apple Juice

MegA-bite | \$26 per person
Assorted Fresh Breakfast Pastries and Sliced Sweet Loaves
Yogurt with Muesli Granola and Dried Fruits
Seasonal Fruit Cuts
Variety of Cereals
Domestic Cheese and European Cold Cuts
Duo of Baked Western Frittatas and Ham and Cheese Frittatas
Belgian Waffles with Maple Syrup and Whipped Cream
Home Fried Potatoes
Crispy Bacon and Country Sausage Links
Freshly Brewed Regular and Decaffeinated Coffee and Specialty Teas
Orange, Apple and Cranberry Juice

## BREAKFAST A LA <br> 

Turkey and Swiss Breakfast Sandwich | \$49 per dozen
Egg White Feta Wrap with Arugula and Sundried Tomato | \$49 per dozen Freshly Baked Muffins | $\$ 24$ per dozen
Butter Croissants | $\$ 24$ per dozen
Danish Pastries | $\$ 24$ per dozen
Cinnamon Bun Tray | $\$ 36$ per dozen
Seasonal Whole Fruit | 24 per dozen
Assorted House Baked Gourmet Cookies | $\$ 24$ per dozen
Assorted Nature Valley Granola Bars | \$15 per dozen
Fruit Yogurt | \$3 each
Individual Cereal Boxes \& Milk | $\$ 48$ per dozen
Breakfast Wraps | 8 each (two eggs with bacon \& cheddar, rolled in a flour tortilla, served with fresh tomato salsa)

Beverages<br>Sparkling Bottled Water | \$4 each<br>Bottled Water | $\$ 2$ each<br>Freshly Brewed Coffee and Specialty Teas \| $\$ 3.75$ per person<br>Soft Drinks (Can) | \$2.50 each<br>Fruit Juices (Individual) | \$3 each<br>Gatorade | \$5 each



## TAKE A <br> 

Cheese Platter | $\$ 14.50$ per person
Selection of Canadian and European Cheeses
Sliced Breads, Crackers and Grapes

Charcuterie Platter \| $\$ 12.50$ per person Premium Deli Smoked and Cured Meats Roast Turkey Breast, Shaved Pastrami, Prosciutto, Kielbasa Sausage, Genoa Salami, Black Forest Ham and Spiced Capicola

MINI SANDWICH BAR | $\$ 12.50$ per person Chef's Selection Sandwiches made with Choice Cold Cuts on Artisan Breads

PASTRY COUNTER | \$15.50 per person French Style Macaroons, Cannoli, Miniature Éclairs, Individual Fruit Tarts


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TUSCAN TRATTORIA \| $\$ 31$ per person
Traditional Caesar Salad with Asiago and Creamy Garlic Dressing Rotini Pasta Salad with Grilled Peppers and Mushrooms, Tomato Vinaigrette Tomato, Onion and Basil Salad with Aged Balsamic Dressing Marinated Olives
Rosemary Focaccia
Chicken Cacciatore with Sweet Peppers and Tomatoes
Three Cheese Tortellini in a Rose Sauce with Baby Spinach
Roast Potatoes with Garlic and Oregano
Italian Oven Roasted Vegetables with Olive Oil and Dill

Tiramisu
Lemon Cookies
Freshly Brewed Regular and Decaffeinated Coffee and Specialty Teas

Wrap It Up! | \$27 per person
Build Your Own Green Salad
Pasta Salad
Crudités with Parmesan Ranch

Assorted Wraps with Selected Fillings including:
Egg Salad, Turkey Club, Tuna Salad, Beef Salad

Dark Chocolate Brownies
Freshly Baked Jumbo Cookies
Freshly Brewed Regular and Decaffeinated Coffee and Specialty Teas



To keep the food fresh the buffet is served for a maximum of 90 minutes.

Mexicali Fiesta | $\$ 29$ per person
Baby Greens and Corn Salad with a Citrus and Cilantro Dressing Three Bean Salad with Toasted Cumin and Oregano Build Your Own Green Salad

Chili Con Carne
Roasted Chicken Marinated with Ancho and Citrus
Buttered Sweet Corn and Green Peas
Savory Rice with Green Onions, Red Peppers and Mushrooms

Served with:
Warm Flour Tortillas, Nacho Chips, Shredded Cheddar Cheese, Pickled Jalapeño, Roma Tomato, Diced Onions, Guacamole, Shredded Lettuce, Salsa and Sour Cream

Churros with Cinnamon Sugar
Dulce de Leche Mousse
Freshly Brewed Regular and Decaffeinated Coffee and Specialty Teas

Orient Express | \$33 per person
Build Your Own Green Salad
Vermicelli Rice Noodle Salad with Spring Vegetables, Toasted Sesame Dressing
Baby Arugula with Carrot and Rice Vinegar Dressing
Stir Fry Beef with Green Pepper
Chow Mein Noodles
Sweet and Sour Chicken
Vegetable Fried Rice
Sauteed Vegetables with Sesame
Assorted Tarts
Coconut Squares
Freshly Brewed Regular and Decaffeinated Coffee and Specialty Teas


To keep the food fresh the buffet is served for a maximum of 90 minutes

Bombay Fire | \$31 per person
Mixed Field Greens with Ginger and Mango Dressing
Chickpea Salad with Lemon and Yogurt
Kachumber Salad (Tomato and Cucumber with Cilantro, Mint and Lemon)
Cucumber Salad with Minted Yogurt
Butter Chicken Masala
Beef Vindaloo
Aloo Gobi - Potato and Cauliflower
Dhal Tadka - Lentils tempered with spices
Vegetable Pulao, Steam Rice
Naan Bread
Gulab Jamun
Fresh Fruit Salad with Mint
Freshly Brewed Regular and Decaffeinated Coffee and Specialty Teas

Mediterranean | \$33 per person
Traditional Greek Salad
Fattoush Salad
Hummus and Crudités Displays with a Variety of Dips
Chicken Shawarma topped with Onion, Parsley and Peppers
Beef Kofta with Spicy Tomato Sauce
Eggplant Moussaka, Grilled Zucchini, Lentils, Potatoes, Crushed Tomatoes
Pilaf Rice
Baklava Squares
Harrisa Almond Dessert
Freshly Brewed Regular and Decaffeinated Coffee and Specialty Teas

Add Soup To The Buffet | \$5 per person
Wonton Soup
Roasted Red Pepper Soup
Cream of Mushroom Soup
Cream of Broccoli soup
Creamy Potato Soup

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## GRAB <br> 

Seasonal Whole Fruit<br>Choice of One Pre-Selected Sandwich or Wrap:<br>Chicken Caesar Wrap<br>Flour Wrap, Grilled Chicken, Parmesan, Creamy Caesar Dressing Turkey Club Sandwich on Multi Grain Roll<br>Campari Tomato, Arugula, Hummus and Cucumbers on Focaccia<br>Salted Potato Chips<br>Individual Bottle Juice or Bottled Water



KITCHENER-WATERLOO

## PLATED



Minimum of 25 people. 3 course lunch includes one salad, one entrée, and one dessert. Includes artisan bread \& butter, coffee \& specialty teas.

SALAD
Baby Heritage Greens, Watercress, Pea Shoots, Pickled Radish, Tomatoes and Buttermilk Dressing
Caesar Salad, Romaine Hearts, Shaved Parmesan, Garlic Crostini and Caesar Dressing
Arugula and Kale Salad, Roasted Beets, Walnuts, Goat Cheese and Sherry Vinaigrette Baby Spinach Leaves with Field Berries, Toasted Almond Slivers and Balsamic Vinaigrette

## Entrée

Roasted Vegetable Tart with Red Pepper Coulis | \$33 per person Butternut Squash Ravioli with Rose Sauce | \$34 per person Grilled Chicken Breast, Woodland Mushrooms and Tomato, Onion Jus | \$36 per person Parmesan Reggiano Crusted Chicken, Tomato and Basil Gemelli, Wilted Arugula and Grape Tomatoes | \$38 per person Baked Pesto Salmon on Wilted Spinach with Rice | \$38 per person Grilled Bistro Steak, Roasted Potatoes and Red Wine Jus | \$39 per person

## DESSERT

Triple Chocolate Mousse Cake with Raspberry Coulis NY Style Pecan Caramel Cheesecake Topped with Berries Dark and White Chocolate Pyramid with Whipped Cream Mixed Field Berry Crème Brulee Tart with Dark Chocolate Syrup Strawberry Shortcake, Red Fruit Coulis and Sweet Cream Flourless Chocolate Lava Cake with Raspberry Coulis Passion Fruit and Mascarpone Stripe Cake

Soup | Add $\$ 7$ per person
Wild Mushroom and Thyme Soup finished with Fortified Wine
Roasted Tomato and Basil Soup
Cream of Smoked Chicken Soup with Brie
Sweet Garden Pea Soup
Cream of Cauliflower Soup with Chive and Parmesan
Red Kidney Bean and Pepper Soup with Jalapeño

## HOT AND COLD <br> APPETIZER

Priced per dozen, minimum 3 dozen per selection.
Cold
Goat Cheese, Crushed Nuts, Aged Balsamic Syrup | \$33
California Sushi Rolls, Soy Sauce, Wasabi, Pickled Ginger | \$37
Poached Tiger Prawns, Mango Salsa | \$37
Whitefish Ceviche Shots | \$33
Vodka Smoked Salmon, Pumpernickel | \$33
Sirloin of Beef, Enoki Mushroom Teriyaki | \$35
Three Olive Bruschetta | \$30
Skewered Cherry Tomatoes, Mini Mozzarella, Basil | \$33
Assorted Canapes on Baguette Round | \$33
Нот
French Brie, Strawberry, Black Pepper | \$33
Coconut Crusted Chicken, Honey Soy Dipping Sauce | \$37
Beef Chimichurri Skewers, Garlic, Cilantro | \$37
Jerk Chicken Satay | \$33
Spanakopita | \$33
Grilled Shrimp, Sweet Chili Glaze | \$37
Maryland Crab Cakes, Fire-Roasted Red Pepper Aioli | \$37
Miniature Beef Wellington | \$35
Baked Brie Tartlet, Raspberry | \$33
Grilled Chicken Quesadillas, Green Chiles, Monterrey Jack | \$35
Thai Chicken on a Skewer, Chiles Sauce | \$33
Vegetable Spring Rolls, Dipping Sauce | \$33

## BUFFET <br> DINNER

To keep the food fresh the buffet is served for a maximum of 90 minutes.

## Silver Dinner | \$39 per person

Artisan Bread Rolls and Whipped Butter
Crudités \& Dips
Green Salad Leaves with Cherry Tomato Red Onion Cucumber and Lemon Vinaigrette
Creamy Coleslaw with Garden Vegetables
Potato salad with Green Onions
Slow Roasted Sirloin Roast with Au Jus, Creamy Horseradish, Grainy Mustards Penne Arrabiata- Spicy Tomato Sauce
Market Vegetables Sautéed in Parsley Butter
Baby Roasted Potatoes with Herbs
Chef's Dessert Selection- Assorted Mini Tarts Cake
Squares and Sliced Fruit

Gold Dinner | $\$ 45$ per person
Artisan Bread Rolls and Whipped Butter Crudités and Dips

Water Born Greens with Grape Tomato, Cucumber Toasted Almonds and Dressings
Creamy Coleslaw with Garden Vegetables
Potato Salad with Green Onions
Relish Tray of Sweet Gherkins, Garlic Chili Olives, Banana Peppers and Marinated Artichokes

Braised Canadian Angus of Beef in a Rich Marsala Wine Sauce with Julienne of Root Vegetables


Steamed Baby Potatoes with Herbs
Chef's Dessert Selection - Assorted Cakes, Pies, Sliced Fruit and Mini Tarts

## BUFFET <br> DINNER

To keep the food fresh the buffet is served for a maximum of 90 minutes.

DIAMOND DINNER | \$51 per person
Artisan Bread Rolls and Whipped Butter
Crudités and Dips
Watercress and Arugula with Roast Beets in Cranberry Dressing
Creamy Coleslaw with Garden Vegetables
Potato Salad with Green Onions
Couscous Salad with Fresh Herbs and Roast Vegetables
Premium Deli Smoked and Cured Meats
Roast Turkey Breast, Shaved Pastrami, Sirloin Beef, Genoa Salami, Black Forest Ham and Spiced Capicola
Domestic Sliced Cheeses - Aged Cheddar, Canadian Swiss, Havarti
Relish Tray of Sweet Gherkins, Garlic Chili Olives, Banana Peppers and Marinated Artichokes
Roast Sirloin of Angus Beef with a Field Mushroom Ragout and Sherry Demi Sautéed Chicken Breast with Wilted Spinach in a Creamy Swiss Cheese and Mustard Sauce
Honey Garlic and Soy Glazed Salmon with Green Onions
Farfalle Pasta - with Asparagus and Walnuts
Basmati Rice Pilaf with Sweet Garden Peas
Market Vegetables Tossed In Parsley Butter
Sautéed Potatoes Lyonnaise
Chef's Dessert Selection - Assorted Cakes, Pies, Individual Mousses Sliced Fruit, Tarts and Specialty Pastries


## BUFFET <br> DINNER

To keep the food fresh the buffet is served for a maximum of 90 minutes.

Platinum Dinner | $\$ 59$ per person
Artisan Bread Rolls and Whipped Butter
Crudités and Dips
Baby Spinach with Toasted Pine Nuts and Caramelized Pearl Onions in a Shallot and Port Wine Vinaigrette
Creamy Coleslaw with Garden Vegetables
Potato Salad with Green Onions
Couscous Salad with Fresh Herbs and Roast Vegetables
Baby Shrimp Rice and Pineapple Salad
Premium Deli Smoked and Cured Meats
Roast Turkey Breast, Shaved Pastrami, Sirloin Beef, Genoa Salami, Black Forest Ham and Spiced Capicola

Domestic Sliced Cheeses - Aged Cheddar, Canadian Swiss, Havarti
Relish Tray of Sweet Gherkins, Garlic Chili Olives, Banana Peppers and Marinated Artichokes
English Cut Prime Rib Au Jus, with Yorkshire Pudding, Creamy Horseradish, Grainy Mustards
Dry Rub Roast Pork Loin with Apple and Sultana Stuffing
Pan Roast Chicken Breast with Tomato Mushroom and White Wine Demi
Seafood Mornay (Salmon, Mussels, Shrimp and Halibut in a Creamy Cheese Sauce)
Spinach and Riccota Manicotti with Pomodoro Sauce
Mushroom Risotto with Padano
Market Vegetables Sautéed in Parsley Butter Roasted Garlic Mashed Potatoes with Herbs

Chef's Dessert Selection - Assorted Cakes, Pies, Individual Mousses

Sliced Fruit, Tarts and Specialty Pastries


## Plated <br> DINNER

Minimum of 25 persons. 3 course dinner includes one salad, one entrée and one dessert. Includes artisan bread \& butter, coffee and specialty teas.

SALADS
Baby Spinach Leaves with Field Berries, Toasted Almond Slivers with Balsamic Vinaigrette Water Born Greens with Pomegranate, Cucumber and Tomato with a Garden Herb Sherry Wine Dressing Mesclun Leaves with Roast Peppers and Onion, Pea Shoots and Cranberry Port Wine Dressing Caesar Salad with Romaine Hearts, Shaved Parmesan, Garlic Crostini and Caesar Dressing

## Entrée

Served with seasonal vegetables and choice of roast potatoes, mashed potatoes or rice pilaf Pan Roasted Chicken Breast with Rosemary and Honey Jus | \$41 per person
Pan Seared Ricotta and Spinach Stuffed Chicken Breast with Creamy Tomato and Basil Sauce | $\$ 42$ per person Roast Prime Rib of Beef with Yorkshire Pudding, Au Jus | $\$ 48$ per person Pan Fried Medallion of Beef Tenderloin in a Wild Mushroom and Marsala Sauce with Caramelized Shallots | \$55 per person Roast Rack of Lamb with Black Olive, Rosemary and Garlic Sauce | \$50 per person Honey Glazed Pork Tenderloin with a Grainy Mustard and Apple Jus | \$48 per person
Veal Escalopes stuffed with Dried Apricot, Dates and Prosciutto Pan Fried and served with Tarragon Lime Butter Sauce | \$43 per person
Seared Atlantic Salmon with Mango and Avocado Salsa | \$47 per person
Duo of Beef Tenderloin and Atlantic Salmon with Lobster Butter Sauce \| \$59 per person
Butternut Squash Ravioli with Rose Sauce | \$38 per person
Roasted Vegetable Tart with Red Pepper Coulis | $\$ 39$ per person
Braised Lentil and Quinoa Casserole with Roast Eggplant and Tomato Sauce (vegan) | \$39 per person

## Dessert

Triple Chocolate Mousse Cake with Raspberry Coulis NY Style Pecan Caramel Cheesecake Topped with Berries Dark and White Chocolate Pyramid with Whipped Cream Mixed Field Berry Crème Brulee Tart with Dark Chocolate Syrup Strawberry Shortcake, Red Fruit Coulis and Sweet Cream Flourless Chocolate Lava Cake with Raspberry Coulis Passion Fruit and Mascarpone Stripe Cake

Soup | Add $\$ 7$ per person
Wild Mushroom and Thyme Soup finished with Fortified Wine Roasted Tomato and Basil Soup
Cream Of Smoked Chicken Soup with Brie
Sweet Garden Pea Soup
Cream Of Cauliflower Soup with Chive and Parmesan


Minimum 30 guests. All late night selections include freshly brewed coffee and tea. To keep the food fresh the buffet is served for a maximum of 90 minutes.

Wings Corner | \$ 125 per platter 75 pieces of wings
Deep fried Chicken Wings in Barbeque Sauce or Hot sauce
Cucumber, Celery and Carrot Sticks
Sour Cream

Quesadillas Night | \$12 per person
Chicken Quesadillas
Add Churros for \$2.00

Antipasto Platter | \$175
Serves approximately 50 person
Italian Style Meat
Marinated Artichoke Hearts
Sun Dried Tomatoes
Garlic Stuffed Olives
Sweet Pickles, Pickled Onions

Charcuterie Platter | \$14.00 per person
Premium Deli Smoked and Cured Meats Roast Turkey Breast, Shaved Pastrami, Prosciutto, Kielbasa Sausage, Genoa Salami, Black Forest Ham and Spiced Capicola. Served With Select Mustards and Gherkins

NACHO BAR | $\$ 13$ per person
Nacho Chips
Salsa, Sour Cream
Green Onions, Lettuce, Black Olives,
Pico De Gallo, Jalapenos
Refried Beans
Add Chicken or Beef to Nachos for \$2

TAKE A DIP | \$11.50 per person
Baked Tri-colour Tortilla Corn Chips
Roasted Red Pepper Dip
Guacamole
Tomato Salsa
Sour Cream
Hummus

Fried Corner | \$ 105 per platter Platter serves approximately 50 persons
Onion Rings - 50 pcs
Mozeralla Sticks - 20 Sticks
Chicken Wings - 20 Wings
Sweet Potatoes

## Build Your Own

Poutine Bar | \$13.00 per person
Crispy Fries, Cheese Curds, Beef Gravy Green Onion, Diced Tomatoes, Ketchup and Hot Sauce

## HOST AND CASH BAR

Regular Beer | $\$ 7$ per bottle
Budweiser, Bud Light, Coors, Coors Light, Molson Canadian
Premium Beers | $\$ 8$ per bottle
Heineken, Corona, Guinness
StANDARD LIQUOR (1 oz) | \$7 each
Gordon Gin, Smirnoff Vodka, Captain Morgan Rum, J \& B Whisky,
Canadian Club Whisky, Crown Royal Whisky
Premium Liquor (1 oz) \| \$9 each
Tanqueray Gin, Absolut Vodka, Bacardi White Rum, Glenfiddich Single Malt Scotch, Johnnie Walker Red, Crown Royal Whisky

LIQUEURS (1 oz) | \$8 each
Bailey's Irish Cream, Kahlau, Malibu Rum, Jägermeister Tequila, Sambuca
Non Alcoholic Beverages | $\$ 2.50$ each
Soft Drinks, Soda, Sparkling Water
House Wine by the Bottle ( 750 ml ) \| \$38 each

## Punch

Each Bowl serves approximately 25 persons.
House Punch Non Alcholic | \$90 per bowl
Seasonal Fresh Fruit, Fruit Juices, Soda
Red SANGRIA | $\$ 175$ per bowl
Red Wine, Brandy, Soda, Fruit Juice, Seasonal Fresh Fruit
Mojito | $\$ 175$ per bowl
White Rum, Sugar, Lime Juice, Soda Water, Mint
CEASAR | \$175 per bowl
Vodka, Clamato Juice, Worcestershire Sauce, Tabasco Sauce


KITCHENER-WATERLOO

## TERMS AND CONDITIONS

## MENU SELECTION

Menu selections must be submitted to your Crowne Meeting Director at least two weeks prior to your event in order to guarantee your selections.

FOOD \& BEVERAGE
All food and beverage must be provided by Crowne Plaza Kitchener Waterloo. Any outside food requests must be authorized by your events manager in advance and a food waiver must be signed prior to the event date. A service charge may be levied if determined appropriate by the hotel.

SPECIAL MEALS \& DIETARY REQUESTS
There is a wide range of items on the buffet which has most offerings for dietary restrictions to choose from. We are able to offer special plated meals for special dietary meals during plated dinners. For guests with allergies, we will do our best to ensure their allergy restrictions are met. However, some items we use come from outside suppliers over which we have no control in terms of cross-contamination issues. This is particularly important for our guests with nut allergies. For those guests who have inhalation or contact allergies, we must remind them that we cannot guarantee that their event will ever be 100\% nut free.

GUARANTEED ATTENDANCE
Please inform Crowne Meeting Director of the number of guests by 1:00pm, three business days ( 72 hours) prior to your function. This number will constitute a guarantee, not subject to reduction. for functions held on Mondays and Tuesdays, the sales and catering department requires notification by 1:00pm on the Thursday prior to your event.

## LABOUR CHARGES

There will be a $\$ 150.00$ (plus HST) labour charge to move any of the hotel's existing furniture, for example: sofas, side tables and lounge chairs into your event space. Labour fees apply to room set-up changes within 48 hours prior to event. Furniture is subject to availability.

## MEETING \& FUNCTION ROOM REQUIREMENTS \& CHARGES

Function space for the event booked is only available for the times indicated on the function detail document, the banquet event order (BEO). Set-up and dismantle times, if required, are not indicated and should be specified at time of booking. Otherwise, access to your function space will be provided 15 minutes prior to the stated arrival time on your function agreement. The hotel reserves the right to relocate function space (within the hotel) and notification will be provided in writing in advance should such a change be required. The hotel requires at least 2 business days' notice of any changes to the set-up of your function room. If changes are requested less than 2 business days prior to your function, an additional minimum labour charge of $\$ 100.00$ will apply.

## METHOD OF PAYMENT

Payment can be made by certified cheque or credit card. If credit billing is required, a credit application must be filled out, and this has to be approved by our accounting department. Credit applications must be received a minimum of one month prior to the event.

## CREDIT INFORMATION

Deposits and full prepayment may be required for corporate accounts not set up on credit terms. All private and social functions will require full prepayment by cash, credit card or certified cheque, minimum 1 week prior to the event. Direct billing is available for corporate clients, upon approval, and all new accounts must be established with our accounting department prior to your event date.

## CANCELLATION POLICY

The arrangements as outlined in the signed booking agreement are to be protected on a definite basis upon receipt of the signed confirmation. In the event that the client cancels the entire program between the confirmation of the letter of agreement and your function dates, a loss of revenue charge will be billed to the client as per the schedule in your signed agreement.

## DAMAGES

Crowne Plaza Kitchener Waterloo reserves the right to inspect and control all private functions. Liability for damages to the premises will be charged accordingly. The hotel will hold the convenor of any function responsible for any damages to the premises by their guests or independent contractors on their behalf. The hotel will not be responsible for damage, theft, or loss of any personal property and equipment left in the hotel prior to, during or following any functions. A cleaning charge may be levied if the function space is left in a condition deemed unsatisfactory by the hotel (glitter, excessive garbage, etc...).

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## TERMS AND CONDITIONS

SOCAN (Society of Composers, Authors and Music Publishers of Canada).
A fee must be paid when musical works are played at receptions, conventions, assemblies and fashion shows.
RE:SOUND
We are required by law to also charge an additional fee for Re:Sound. Re:Sound is a bona fide organization which is sanctioned by the Federal Copyright Board of Canada. It is separate and distinct from SOCAN organization, which collects fees on behalf of composers and music publishers. Re:Sound collects royalties on behalf of recording companies and performers.

| SOCAN |  |  | RE:SOUND |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| CAPACITY | FEE PER EVENT | FEE PER EVENT | CAPACITY | FEE PER EVENT | FEE PER EVENT |
| Seating and Standing | Without Dancing | With Dancing | Seating and Standing | Without Dancing | With Dancing |
| 1-100 Persons | \$22.06 | \$44.13 | 1-100 Persons | \$ 9.95 | \$18.51 |
| 101-300 Persons | \$31.72 | \$63.39 | 101-300 Persons | \$13.30 | \$26.63 |
| 301-500 Persons | \$66.19 | \$132.39 | 301-500 Persons | \$27.76 | \$55.52 |
| Over 500 | \$93.78 | \$187.55 | Over 500 | \$39.33 | \$78.66 |

LINEN, DECOR \& FLOWERS
The hotel will provide white/black linen and white/black napkins only. The hotel would be pleased to assist in the rental of linen, room decor or flowers through our preferred vendors. The hotel prohibits open flames produced by candles, glitter/confetti items and prohibits the use of nails, tacks or tape to affix decor on walls, ceiling, etc. unless approved in advance. All room décor must be approved in advance and must meet minimum fire code regulations.

SHIPPING MATERIALS
All materials shipped to the hotel should be addressed as follows:
c/o Crowne Plaza Kitchener Waterloo
105 King Street East, Kitchener, ON | N2G 2K8
Attention: (Name of Organization and Contact Name)
Function Room | Event Date
If packaging requires excessive unloading or moving within the building, a handling fee may be applicable. The fee is based on the number of boxes, weight and labour involved. The hotel will not accept any shipment sent C.O.D. (cash on delivery).

SECURITY
The hotel does not provide security in the meeting and function space and all personal property left in the meeting or function space is at the sole risk of the owner. You agree to advise your attendees and guests that they are responsible for safekeeping of their personal property. You may elect to retain security personnel to safeguard personal property in the meeting and function space, and/or the hotel reserves the right based on its reasonable judgment to require you to retain security personnel in order to safeguard guests or property in the hotel. Any security personnel retained by you must be at your own expense and from a licensed security company that meets the minimum standards established by the hotel, including insurance and indemnification requirements, and at all times remains subject to the hotel's advance approval.

