



Birthday Host FAQs

1) CAN I CHANGE MY PACKAGE CHOICE AS THE PARTY GETS CLOSER?

That's fine! We send out a final party questionnaire 10 days before your event to get the details regarding your event. At this time, you can make any changes you like! You can also add-on food, coffee & tea, or other options to your event! If you don't have all the answers when you receive the questionnaire, don't sweat it! You have until 5 days prior to your event to make changes.

2) DO YOU HAVE HIGH-CHAIRS FOR USE?

Yes! We have 4 high-chairs for you & your guests to utilize as well as a car-seat cradle.

3) WE HAVE A LARGE PARTY. HOW SHOULD WE STRUCTURE FOOD-SERVING?

We always recommend (but for large parties especially) that hosts put all food out on the provided table just before guests arrive. Some guests will arrive hungry, and some will have just eaten, depending on the timing of your event. Allowing guests to graze as they become hungry (or when their little ones need a break from playing!) ensures that all guests will have a seat when they choose to eat and avoids congestion around the serving area.

4) CAN WE BRING OUR OWN FOOD & DESSERT?

Yes! You can bring homemade food, store bought food, and/or outside catering. Our Cakewalk and Bonfire packages include catering, but you're welcome to bring additional food.

5) CAN WE BRING ALCOHOL?

No alcohol of any kind is allowed anywhere on Sweet Peas property.

6) ARE THERE RESTRICTIONS ON THE TYPES OF DECORATIONS WE CAN BRING?

Just a few! Refer to your party contract (which is sent 10 days prior to your event) for details, but the big ones to note are: 1) we don't allow anything to be taped onto the painted walls (non-painted surfaces like counters and windowsills are just fine, though, and we have plenty of those!) and this includes command strips, sticky tac, or ANY adhesive. 2) We do not allow piñatas. Pull-string pinatas are OK but they can't be hung- someone will have to hold it! And finally, 3) We do not allow any unnecessary rearranging of furniture or existing wall decor.

7) DO YOU HAVE A FREEZER OR ICE?

We do not have a freezer, but we do have an ice machine. If you plan to bring ice cream, please bring your own cooler.

8) WHEN DO I PAY MY BALANCE?

You can pay your final balance on the day of the party before you leave. You'll be provided with a high-level receipt. If you'd like a detailed receipt you can request one at any time! We accept cash or credit cards. We do NOT accept personal checks. You may tip (optional) in cash or on a credit card.

9) WHEN CAN I ARRIVE TO SET-UP?

You can arrive 30 minutes before your party begins to set up, and our party assistant(s) can help!

10) WILL I HAVE TO WORRY ABOUT OTHER PARTIES OR CUSTOMERS IN THE FACILITY DURING MY EVENT?

Nope! ALL our parties INCLUDE a totally private rental of our entire facility. Yay!

11) WILL MY GUESTS BE REQUIRED TO WEAR SOCKS?

ALL guests entering the play-area will be required to wear socks. If they are not entering the play area- socks are not required. Socks are available for purchase.

12) WILL THE COFFEE/ ESPRESSO BAR BE OPEN DURING MY PARTY?

YES! Every party is staffed with a trained barista and our entire cafe menu will be available to order.

There are 3 choices to structure this (please let your host know which you prefer):

- 1) You can purchase unlimited freshly brewed coffee & tea (\$35) - specialty drinks are not included in this
- 2) You can have guests pay for their own order if they would like a drink (most common)
- 3) You can add guests' orders to your party tab

13) CAN I DROP-OFF MY DECORATIONS FOR YOU TO SET UP BEFORE MY PARTY?

YES! We love setting up for parties and want you to be able to truly enjoy your child's special day and want to make it as simple as possible. We would be happy to get your decorations started before you arrive. Please make sure your bag/ box is labeled with your last name and date and any specific instructions you may have.

14) CAN PARENTS DROP THEIR CHILDREN OFF AT THE PARTY?

All children must have a waiver on file and be picked up promptly at the end of the specified time. After the specified time they become the responsibility of the host family, not Sweet Peas Play Café staff.

15) WHAT IS THE ROLE OF THE PARTY ASSISTANT?

The party assistants will help you set up and make sure all of the food, drinks, and coffee (if included) is re-filled as needed throughout the party. The assistants will also cut and serve your cake for you and do ALL clean-up after the party including packaging up your food and decor for you!

16) DO YOUR PRICES INCLUDE TAX OR TIP?

All parties are subject to 7% sales tax in addition to the package price. Tips are always appreciated for excellent service but are never expected or required. You can tip on your credit card or in cash if you wish