# FAQ'S



# Q. Is the venue ADA compliant?

A. Yes, the venue meets the requirements for ADA equipped restrooms, entrance, parking and stage access as required.

#### Q. How long do I get the venue for?

A. You get the venue from 9:00 AM- 11:30 PM. This includes your time for setup and breakdown. Doors must be locked and items removed if doing self-clean up no later than 11:30 PM.

# Q. Do you allow outside catering?

A. Yes, at this time OakView Acres does permit outside catering companies or do-it-yourself parties to provide for your event. The kitchen does not provide any utensils or prep items other than one standard refrigerator, a commercial half cooler, standard range/oven, sink paper towels and soap.

### Q. Is there a sound ordinance to be observed?

A. Yes, the county sound ordinance is 10:00 PM. The music does need to be completed by 10:00 PM and all reception music does need to be set up inside the venue. Ceremony music is permitted to be used outside for the ceremony time only.

#### Q. Does the venue rental come with an onsite manager for the event day?

A. When renting the venue alone, you are renting the use of the space and amenities of the venue. It does not include an onsite manager, although there are contacts provided for the day of for any emergency situation or if you have a question. The venue is set up as discussed in the consultation and layout appointment that you will have with the venue manager and then is left open for your use at 9:00 AM. A closing crew comes at 11:30 PM to ensure the venue is cleared by the agreed time. There are event manager and coordinating options available to assist you as needed and as contracted separately. Please see insert for details.

#### Q. Do I get anytime to do a wedding rehearsal if needed?

A. Yes, with the rental of the venue for weddings, you are provided a 90 minute rehearsal held on either a Wednesday or Thursday night based on availability and scheduling.

#### Q. Is there onsite garbage disposal?

A. Yes, you are allowed to leave general event garbage on site for the venue to dispose of for you. Caterers though are asked to not to dump large quantities of left-over food or liquids in venue garbage and they are asked to take their large quantities with them. Garbage is for general expected disposable of plates, cups, decorations etc. Garbage is to fit in a bag that is provided by the venue.

# Q. Can I bring decorating items, food items, rental items or other personal event items ahead of time or leave it for pick up the next day?

A. Unfortunately, OakView Acres is not permitted to store any personal or rental items associated with your event overnight. Please do not bring anything to rehearsals or plan on leaving any items to be picked up the next day. The only items permitted to be brought early is any beer and wine that needs to be chilled for beverage services. Please discuss this the venue manager for more details or for any questions you might have.

#### Q. Do you have indoor restrooms?

A. Yes, currently OakView Acres provides (2) indoor restrooms for guests and an additional restroom located in the brides room. There are also an additional (2) outdoor portable restrooms for parties to use as well if needed. Toilet paper, hand soap, and hand towels are provided.

# Q. Are there separate chairs for a ceremony and reception?

A. There are 200 chairs provided by the venue that come with the rental. Most parties move the chairs from outside to inside depending on setup. If you need additional chairs, please discuss this need with the manager and she will help coordinate that for you.

#### Q. Do you require special event liability insurance?

A. Yes, each event is required to carry a special events insurance policy and that includes a hosted alcohol liability coverage additional if providing a bar to your guests. Events that are not hosting a bar, still need to obtain the special events insurance but do not need to include the alcohol liability. Please see contract for full details.

#### Q. Do you allow candles to be used in your venue?

A. Yes, however they do need to be in a container such as a votive cup, hurricane cover or other type of candle holder with just no open flame exposed.

#### Q. Do you permit sparklers or other fireworks?

A. We do permit the usage of sparklers, however fireworks and Chinese lanterns are not permitted due to the nature of our surrounding agricultural area.

IF YOU HAVE ANY OTHER SPECIFIC QUESTIONS, PLEASE FEEL FREE TO ASK!