

Alaska Zoo Rental Events 4731 O'Malley Road Anchorage, AK 99507 www.alaskazoo.org Phone (907) 341-6459 Fax (907) 346-2673 ATTN: Rental Events rentalevents@alaskazoo.org

# **Rental Information & Contract**

Date(s) of Rental Event:	
"Renter": (Organization or Individual)	
Renter Billing Address (street address, city, state, zip):	
Renter Contact Person 1:	Main Phone: ( )
Email:	Alternate Phone: ( )
Renter Contact Person 2:	Main Phone: ( )
Email:	Alternate Phone: ( )
Rental Event Information: (see pages 2 – 4 for pric	ring and details)
Event Type/Title:	Number of Guests:
Renter Contact Person during Rental 1:	Cell Phone: ( )
Renter Contact Person during Rental 2:	Cell Phone: ( )
Facility 1:	Facility 2:
Set Up Start Time: (Start of Rental Time)	Set Up Start Time: (Start of Rental Time)
Event Start: Event End:	Event Start: Event End:
Clean Up Finish Time: (End of Rental Time)	Clean Up Finish Time: (End of Rental Time)
Total # of Base Rate  Rented Hours: for Facility 1: \$	Total # of Base Rate  Rented Hours: for Facility 2: \$
Addl. Hours X \$ = \$  Beyond base rate hourly rate	Addl. Hours X \$ = \$  Beyond base rate hourly rate
Audio/Visual: \$	Audio/Visual: \$
Basic Clean Up/Garbage by Zoo: \$	Basic Clean Up/Garbage by Zoo: \$
*Other Additions: Added Admissions: \$	*Other Additions: Added Admissions: \$
Grill: \$	Grill: \$
Tents: \$	Tents: \$
Animal Encounters: \$	Animal Encounters: \$
Tours: \$	Tours: \$
Facility 1 Estimated Total* \$	Facility 2 Estimated Total* \$

# **Gateway Hall**

Discounted zoo admissions!

# ★ Available year round, 7am – 1am





Completed in 2008, our modern, indoor venue provides everything you need to host a successful business luncheon, conference, reception, or other party. The Gateway Event Hall has a 150 person capacity.

<u>Included amenities</u>: The Gateway Event Hall has restrooms and a full kitchen, as well as a double-door entrance facing O'Malley Rd. Located just outside of zoo admissions; the Gateway Hall has easy access to the parking lot, the gift shop, and Admissions.

<u>Additional options</u>: Audio and/or visual equipment available (at an additional cost).

\*Grill use is not permitted in or around the Gateway Hall and Animal Encounters are limited here. Please note that the Gateway Hall contains zoo offices.

Gateway Hall	\$800 base rate for up to	\$185/each	\$350 first 50 admissions to	\$150 Basic Clean
Available Year Round,	4 hours including use of	additional	Zoo, \$8/each additional	Up & Garbage
7 AM – 1 AM	full kitchen	hour	admission - During Zoo	Removal
			open hours only	

# Greenhouse

Includes up to 50 zoo admissions!



# **★** Available year round, during zoo open hours

This venue is a great space for small parties or a lovely addition to larger events in other locations. It has beautiful greenery lining both sides of the room as well as overhead in some areas, and accommodates up to 50 guests.

<u>Included amenities</u>: Located within the zoo, the greenhouse has easy access to restrooms and the coffee shop. The greenhouse has a sink and countertop, electrical outlets, and rear entry for catering and event staff (loading/unloading only – no parking). <u>Additional options</u>: White curtain backdrop and wrought-iron arch available for weddings. Zoo audio equipment and/or zoo grill are available at an additional cost.

<u>Greenhouse</u>	\$600 base rate for up to 4 hours	\$140/each	\$8/each	\$75 Basic Clean Up &
Available year round	and includes 50 Zoo admissions	additional	additional Zoo	Garbage Removal
during Zoo open hours	during day of rental	hour	admission	

# South Lawn

Includes up to 30 zoo admissions!

# **★** Available June through August only, 9am – 9pm



This venue newly added in 2015 to be available as a space to rent. It is located next to the Alpacas, Camels, and the Coffee Shop and is a great space for small parties or a lovely addition to larger events in other locations. It has beautiful trees shading the area part of the day and accommodates up to 30 guests.

<u>Included amenities</u>: Located within the zoo, the South Lawn has easy access to restrooms and the Coffee Shop. The South Lawn has rear entry for catering and event staff (loading/unloading only – no parking).

<u>Additional options</u>: Zoo audio equipment and/or tents are available at an additional cost.

<u>South Lawn</u>
Available June
through August
during Zoo open hours

\$425 base rate for up to 4 hours and includes 30 Zoo admissions during day of rental \$110/each \$8/each additional additional Zoo hour admission \$75 Basic Clean Up & Garbage Removal

# **North Main Law**

Includes up to 150 zoo admissions!

# ★ Available June through August only, 9am – 9pm



The North Main Lawn is the perfect place for your family gathering, company picnic, or outdoor wedding! There is a stage to the side of the lawn to host music, speeches, or ceremonies, and the lawn itself is large enough to accommodate up to approximately 250 + guests.

<u>Included amenities</u>: Located within the zoo, the lawn has easy access to restrooms and the coffee shop. Electrical outlets can be found at the pavilion and around the

lawn. The lawn has rear entry for catering and event staff (loading/unloading only – no parking).

Additional options: Zoo audio equipment, zoo grill, and/or zoo tents are available at an additional cost.





*Please note that the lawn is only available during the summer month	s.
Tuesdays and Fridays are not available due to Zoo Family Nights.	

North Lawn Available June through August during Zoo open hours	\$1450 base rate for up to 6 hours and includes 150 Zoo admissions during day of rental	\$225/each additional hour	\$8/each additional Zoo admission	\$150 Basic Clean Up & Garbage Removal
Lawns & Greenhouse Available June through August during Zoo open hours	\$1900 base rate for up to 6 hours and includes 200 Zoo admissions during day of rental	\$310/each additional hour	\$8/each additional Zoo admission	\$200 Basic Clean Up & Garbage Removal

Please check, highlight, or circle all that apply if you are interested in additional services. \*Please note that some services require at least 2-3 weeks advance reservations, such as table layouts, tents, Behind-the-Scenes Tours and animal encounters.

1040 sf hexagon

The zoo can provide limited tables and seating for rental events free of charge, if requested. Refer to the list below of what the zoo normally has available at each rental facility. A layout of your chosen space may be provided by the Zoo to Renter for design arrangements upon request.

Zoo rental staff can provide set up of zoo tables and chairs as a courtesy prior to rental arrival time according to Renter's layout if possible. A drawing of desired set up must be provided to the Events Manager no later than 1 week prior to rental. If a drawing of desired set up is not provided, tables and chairs may require set up by Renter during paid rental time.

	<u>Greenhouse</u> (seating for up to 50 capacity) <u>N. Lawns</u> (up to 100) or <u>S. Lawn</u> (up to 30): ten 6'x 2.5' rectangular tables (seat 6 to 8) two 8'x 2.5' rectangular tables (seat 8 to 10)  NOTE: Tables and chairs are shared between Lawns and Greenhouse	Gateway Hall (seating for up to 150 capacity): six 6'x 2.5' rectangular tables (seat 6 to 8) two 8'x 2.5' rectangular tables (seat 8 to 10) seventeen 6' diameter circular tables (seat 8 to 10)
		airs from other sources outside the zoo, but time for delivery and pick up <i>must</i> d with Zoo rental staff at least 1 week prior to rental date.
		\$150 each area X areas wanted = \$
	_	railability of desired equipment while planning rental event, particularly if
	renting more than one facility.	microphone, and audio plug-in for laptop or music players.
	·	(Greenhouse/Lawn) or 4 flat screen TVs (note: NO TV audio in Gateway Hall,
	speakers are wired in to sound system), project	
_	Resis Clean Un and Carbage Removal	
	Basic Clean Up and Garbage Removal	be charged according to the rate for each area rented as listed above.
	•	riping down countertops, tables and chairs, vacuuming and/or sweeping floors,
	picking up trash from lawn areas, and removal	
		re garbage pickup from floors, tables, countertops, and chairs, and/or carpet
	removal fee per area.	ate of \$75.00/hour/person in addition to the basic clean up and garbage
		age themselves, all of the above must be performed by Renter.
	complete clean up and garbage removal. Garb	Renter but not done, the fee per area will be charged to Renter for Zoo to
	_	
	NOTE: Use of any type of glitter or confetti in t \$75.00 automatically because of length of time	he Gateway Hall or Greenhouse incurs an additional hour clean up charge of
	, ,	·
	J ————— ·	h Lawn only) \$ 100 X 1 available = (fill in cost if renting) \$
	Industrial Gas Grill, rental includes use of prop	ane
	Zoo Tent(s) Rental Includes set up and to	
	•	/each (up to 8 available) X = \$
	10'x20' rectangular \$130 20'x20' square \$210	X 1 available = (fill in cost if renting) \$ X 1 available = (fill in cost if renting) \$
	20 A20 Square \$210	7 A L avallable — (IIII III cost II Tenting) 7

Renter is also allowed to bring in tents from other sources outside the zoo, but time for delivery and pick up must be included in paid rental time and coordinated with Zoo rental staff at least 1 week prior to rental date.

= (fill in cost if renting) \$

X 1 available

\$850

# **Animal Encounters & Behind-the-Scenes Tours**

Make your zoo rental event especially memorable with an Animal Encounter or tour behind the scenes! Please ask our events manager more information about presentations and tours availability.

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\$ 95 each animal presented X (# of presentations) \_\_\_\_\_ = \$ \_\_\_\_ Animal(s) Requested:



During each encounter a zookeeper provides a "show and tell" presentation with one of the zoo animals. Guests will enjoy an up-close look and opportunity to ask the zookeeper about the animal. (Petting is not permitted.)

\*Requests must be made and, upon approval, pre-paid at least 14 days in advance. Animal availability is limited and at the Zoo Curator's discretion. The zoo will always act in the animal's best interest and on rare occasion an animal encounter may be cancelled or changed to a different animal. In case of cancellation with no replacement, fee will be refunded.

Behind-the-Scenes T	our:

\$ 95 each group\* X (# of 20 person group tours) \_\_\_\_ = \$ \_\_\_\_

Tour(s) Requested:



Tour one or more of the zoo animal exhibits with special access behind the scenes. A tour guide will take guests behind the scenes and will provide a brief presentation of the

animal(s). Each tour is 20 – 30 minutes in length.

\*Tour group size is limited to up to 20 persons at a time and charged per group. Larger parties are subject to multiple charges if multiple 20 person group tours are desired.

Requests must be made and, upon approval, pre-paid at least 14 days in advance.

Knowledgeable tour quides have limited availability.

Renter hereby agrees to the following terms regarding the use of the above-selected Alaska Zoo facilities and Resources.

\_\_\_\_\_\_, is designated as Renter's Responsible Party. The Responsible Party must be 21 years of age or older and must attend the event. Renter agrees that all the members of its group will abide by the rules of this Agreement:

## **ALASKA ZOO RENTAL EVENTS RULES**

Renter should read the following carefully and ask the Alaska Zoo's Events Manager if there are any questions prior to initialing.

#### VIEWING OF FACILITIES PRIOR TO RENTAL:

- All rental areas are also used for Alaska Zoo activities and rental staff is not on zoo grounds during all zoo open hours. Therefore, "walk-ins" are unlikely to be able to view rental areas.
- Rental facilities are shown by appointment only with our rental staff. Call (907) 341-6459 or email rentalevents@alaskazoo.org to schedule an appointment during an available time to view desired area(s).
- After initial viewing of facilities, and a contract and deposit have been received, Up to 2 additional appointments for
  viewing of facilities being rented are allowed per reserved rental event prior to rental event date free of charge for up
  to one hour each.
- Additional appointments for viewings will incur a fee of \$35 for each half hour increment.
- The Lawn areas can be seen from the Coffee Shop deck and could be viewed without appointment, and would require payment for Admission to zoo at Admission gate at the time of arrival.

# **ZOO OPERATIONS:**

- The zoo will remain open to the public during normal hours of operation; no event may rent the entire zoo grounds, and parking will not be reserved specifically for your event.
- Zoo staff will be performing usual tasks throughout the zoo at any given time, and interference of such activities by
  any event participant may automatically result in expulsion of the entire rental event party from zoo grounds, with no
  refund issued.
- All rental participants must stay on zoo trails and abstain from climbing on, sitting on, and leaning on fencing; barriers are in place for safety.
- Children 12 and younger must be supervised by an adult at all times at a ratio of no more than 5 children per adult.
- Anyone feeding, petting (other than in the petting zoo area), yelling at, throwing things at or near, or disturbing the animals in any way will be escorted off zoo grounds and may be subject to suspension from visiting the zoo.

#### **RENTAL EVENT PROTOCOL:**

Renter's total rental time is to include set-up, any deliveries such as catering, as well as Renter's clean-up time following the event. Renter, any services such as caterers or DJs, and party guests may not arrive before the scheduled rental time as Alaska Zoo has other programs and activities scheduled on an ongoing basis.



- Renter shall provide Alaska Zoo's Events Manager with contact information for any caterer or
  other service vendors being used, or have them contact Rental Events via phone or email at least 2 weeks prior to
  your event to confirm delivery times, allowed items and activities, and accessibility.
- Alaska Zoo's Event Manager will be the Renter's contact person at the Zoo for all coordination and prepayments. A zoo rental coordinator will greet the Renter contact person on arrival, remain on zoo grounds, and provide you with a phone number to reach them directly during your event should you require assistance. Other zoo staff are not to be disturbed unless there is an emergency requiring medical, fire, or police services.
- Decorations must be attached with tape or string. No nails or tacks are permitted in the Greenhouse or the Gateway Hall. Decorations may not be hung from light fixtures or fire sprinklers.
- Gateway Hall winter holiday decorations will normally remain up through holiday season. However, Renter may request for them to be taken down. If approved, an additional \$225.00 fee will be charged to Renter for take down.

- Rear entrance for Greenhouse/Lawn events is for staff and event loading and unloading only. All Renter parking will
  be in the upper or lower zoo public parking lots. The only exception to this is for caterers requiring vehicles to serve
  from during Greenhouse/ Lawn rentals.
- Any guests entering the zoo must enter at Zoo Admissions, standing in line if necessary, declaring that they are with
  Renters party to receive admittance. Everyone entering will be counted by Admissions. Check with your specific
  rental location, the Alaska Zoo's Event Manager, or rental coordinator to verify how many free admissions, if any,
  your event is allotted. Additional admissions will be billed to you at the above listed rates per area rented.
- Renter is responsible for all party guests, caterers, and all persons involved with Renter's event, except Alaska Zoo staff.
- Renter is responsible for cleaning up after rental event, unless arranged with Events Manager. Renter will return the space to the condition in which it was entered (remove decorations, round up trash, wipe down tables, etc.). Cleaning supplies can be provided. Messes left behind will result in cleaning fees billed to Renter at rates per area listed, plus \$75 per hour for each person needed for extensive clean up as detailed above. NOTE: Use of any type of glitter or confetti incurs an additional \$75.00 hour clean up charge automatically because of length of time for cleanup.
- In the event of an emergency, contact the Alaska Zoo Event's Manager at (907) 242-9527, any zoo staff in person, and/or call 911. Use the closest emergency exits if necessary. Fire extinguishers are visible in the Gateway Hall kitchen, Gift Shop, and the Coffee Shop. First Aid kits are available in the Gateway Hall kitchen, Admissions, the Gift Shop, and the Coffee Shop.

## PROHIBITED ITEMS/ACTIVITIES:

Renter is responsible for making sure guests, party planners, etc. are aware of restrictions below. If any of the below items not allowed are brought into the zoo, they will be taken or removed by Alaska Zoo rental staff.

- Balloons are prohibited from zoo grounds, as they pose a hazard to our animals. There are no exceptions.
- Small balls, tennis ball sized or smaller, are not allowed in the zoo. They are choking hazards for the animals.
- Noise makers, party poppers, and other such noise making items are not allowed within the zoo.
   These items will agitate or scare the animals.
  - However, these items may be permitted in the Gateway Event Hall with permission from Events Manager and/or Executive Director.
- Candles (other than on a birthday cake) could be permitted, so long as candles are contained in non-tipping and non-flammable containers and only with permission from Event Manager and/or Executive Director upon approval of the candle container(s).
- <u>NOTE</u>: Use of any type of glitter or confetti in the Gateway Hall or Greenhouse will incurs an additional hour clean up charge of \$75.00 automatically because of length of time for cleanup.
- Weddings are prohibited from tossing rice, in consideration of bird wildlife. Consider alternatives such as blowing bubbles or tossing bird seed. Tossed items should be approved ahead of time by Events Manager and/or Executive Director.
- Outside plants may not be brought into the zoo, they can potentially contaminate zoo plant life.
   Only wedding bouquets, boutonnieres, corsages, or contained floral arrangements placed away from zoo plants are permitted.
  - Zoo plants and trees, potted or otherwise, may not be moved or trimmed in any way.
- No live animals may be brought into the zoo, as they pose a health threat to zoo animals and for safety.
- Outdoor grilling/barbecuing is only permitted outside of the Greenhouse, or with permission on the Lawn. The ground must be protected from grease drippings, as it will attract wildlife. Grills are not permitted at the Gateway Hall location, including over rocks, sidewalks, or in parking lots.
- Smoking is not permitted within zoo grounds or inside any building.

#### **ALCOHOL POLICIES:**

- Renter must notify the Alaska Zoo's Events Manager at least 2 weeks prior to rental event if alcohol will be present at the rental event.
- Only beer, wine, wine-coolers, and champagne are allowed. Hard liquor is not permitted and will be confiscated by rental staff if brought into Gateway Hall or onto zoo grounds.
- Alcoholic beverages are only permitted in the rental facilities, not in public access areas of the zoo, such as the trails.
- Alcoholic beverages must be handled by a server with a current TAM card, which must be carried on all persons serving, or photocopied and kept on file by Alaska Zoo's Events Manager. No self-serve bars are allowed.
- For any rental event serving alcohol with more than 75 persons or for longer than four hours, we do require Renter to hire licensed and bonded security guards (1 guard per 50 event guests).
- The Zoo reserves the right to "cut off" alcohol consumption at any time and/or end the rental early should the Rental Coordinator believe that the event has gotten out of control and is needed for the safety of guests and/or the zoo animals or property.

# **PAYMENT TERMS**

#### **DEPOSIT**

• A deposit of at least the facility base rate for each facility being rented is required along with the initialed and signed contract in order to reserve a rental date for those facilities. This booking deposit goes towards your total rental cost and is therefore non-refundable, except in the case of a valid cancellation. See cancellation policies below.

## **BALANCE**

- The remaining balance of estimated costs is due 14 days prior to rental date.
- If the rental then incurs unanticipated costs, such as the last-minute addition of services or cleaning fees, those will be billed to Renter immediately following the rental event and payment will be due within 30 days of rental date.

## METHODS OF PAYMENT

- The Zoo accepts cash, checks, and credit cards.
- Credit card payments may be made in person or by phone to the Events Manager at (907) 341-6459.
- Checks should be made payable to Alaska Zoo. Checks can be mailed to Alaska Zoo Rental Events, 4731 O'Malley Rd,
  Anchorage, AK 99507, or in a sealed envelope addressed to Rental Events and dropped off at the Admissions cabin or
  the Gift Shop during open zoo hours.
- Cash accepted only by appointment with the Events Manager only. Alaska Zoo is not responsible for cash payments given to anyone other than <u>directly</u> to the Events Manager.

## LATE PAYMENTS

- If remaining balance of estimated costs is not received by 14 days prior to rental, the Zoo assumes that the rental has been cancelled without notice, therefore the deposit is forfeit, and the area(s) can be rebooked by another renter.
- Outstanding bills for final payment of more than 30 days following the rental event, are subject to additional late fees and/or sent to collections. Renter will be responsible for all collection costs incurred from collection of the debt.
- Please see "Credit Card Guarantee and Damages" below.

### **REFUNDS**

- Refunds of the booking deposit or total estimated costs paid may be made if the event is cancelled *in writing* with at least 30 days' notice prior to rental date. Otherwise, rental times reserved but not used, or services requested but not partaken, are not eligible for refund. (See "Cancellation Policy" below.)
- Weather conditions do not warrant a refund unless zoo closes for public safety and facility rented is within zoo grounds.

## **CANCELLATION and DATE CHANGE POLICIES**

- Cancellations must be made in writing 30 or more days prior to rental event in order to receive a refund of deposit.
- Rental times and/or services cancelled with less than 30 days' notice are non-refundable.
- A change of the rental date and/or times must be requested in writing at least 30 days prior to original rental date. Requested new dates and/or times are subject to availability. Only one rental date change is allowed per deposit for date.

## **TERMS OF USE**

The Renter, shall indemnify, defend, and hold the Alaska Zoo harmless for any claims, lawsuits, or liability of any kind due to property damage, personal injury, or death occurring as a result of the indemnifying party's negligence or breach of the terms of this Rental Contract.

The Zoo may, at its discretion, require the Renter to furnish a Certificate of Insurance. Such insurance shall designate "The Alaska Zoo, its officers, employees and agents" as an additional insured under the policy.

Renter is responsible for informing its participants of this Agreement's rules applicable to their conduct at the Zoo.

If Renter intends to use third party contractors to conduct any portion of Renter's event, Renter must notify Alaska Zoo and provide proof that the contractor is licensed and insured against loss, including, in particular, workers compensation insurance, with other coverage levels and types deemed sufficient by the Alaska Zoo.

Subject to the terms within this contract, Renter agrees to rent the Zoo's facilities for the specified date and times and with the additional items listed. Renter understands that no reservation is guaranteed until the Zoo has approved the date, this agreement has been signed by an authorized representative of the Zoo, and the deposit for each facility has been paid.

## **AUTHORIZATION**

Renter has read and understands the conditions and rules of the Alaska Zoo Rental Agreement. Renter understands that, once the Zoo has approved the listed event date and times, any change shall require written Zoo approval and may be subject to additional cost. Renter understands that if Renter cancels a reservation that Renter must submit a written notice a minimum of 30 days prior to the scheduled function; otherwise Renter will be responsible for the area rental fee if the area cannot be re-rented. The signature below verifies that Renter's Authorized Representative has the authority to enter into this agreement and agrees to abide by the terms of this Agreement.

Renter's Representative Name (Print/Type)	Signature of Renter's Authorized Representative	Date		
Renter provides the credit card information* below as a guarantee of payment for any damages that may occur during my rental times to Alaska Zoo property and/or cleaning fees if the areas are not left in a suitable manner. Renter understands that Renter will be given an itemized list of any day of additional charges before payment is processed. In the event of damages to Zoo property, Renter understands that Renter will be notified at a later date of the costs that will be incurred to repair or replace (if unable to be repaired), including the time of the Zoo maintenance staff to do any repairs. Renter gives permission to charge on this card for damages, cleaning fees, or last minute added rentals not previously paid for on the day of my rental event unless other arrangements have been made with the Zoo Rental Coordinator or the Zoo Director.				
Name on card: Statement zip code:				
Credit card #:	Exp:	V-code:		
Renter agrees to pay as outlined above,	Signature:	Date:		
*Credit card information will be kept confident has been received.	ential and will be destroyed after final payment	MasterCard VISA®		
Signature below indicates that the reservation of fac	cilities for the date(s) and times within this agreement have	been approved by the Alaska Zoo.		

Signature of Alaska Zoo Authorized Representative Date Alaska Zoo Representative Name (Print/Type)