

2016-2017 Entertainment Agreement

Make checks payable to Stephen Blatz and Mail to...
1148 Red Barn Lane, Quakertown, PA 18951

Booking Procedures----Once this contract is in the hands of the client, it must be filled out and returned with payment within 3 days. If more time is needed to issue payment, let us know.

Confirmation Call---Clients will receive a confirmation call or email to finalize all event details 2--7 days before their event.

Deposits and Balances---NO discounts apply if an event is being paid by credit card and is under \$500. Credit card payments are usually not accepted unless the event is over \$500. In some cases, an exception can be made. Cash and face to face meetings are the most important way for us to do business. All major credit cards are accepted. Money orders can be made before you're event date, all fees are the responsibility of the client. Checks are ONLY accepted 4 weeks or more in advance by private party clients. Corporate, school, college, church and non profits may pay by check at any time.

Refunds, Damage Waiver---Refunds for small issues are not given. If a large issue arises such as an entertainer not showing up due to illness or car accident, a FULL refund will be given. We do carry a money back guarantee and may give back a percentage based on what occurred and the level of unprofessionalism. This amount is determined after the event. Refund requests must be submitted by a form we will provide you within 7 days of the event. False reviews on social media sites is NOT tolerated. ALWAYS contact us with a problem so we can fix it before going to review sites. Damage waiver is the amount of CASH that must be given to us prior to a rental. If severe stains, or damage occurs to our items, the money is used to fix, clean or buy a new item. If all items are picked up with no issues, the damage waiver is given to you at time of pickup.

Attire/Costumes----Our entertainers are always dressed in the proper suit, vest, company issued apparel or costume. Matching you're theme or color scheme is possible, but varies from entertainer to entertainer. We always smell and act clean and healthy. Safety of the guests is our top priority. Characters are generic and specific acts are considered tribute shows.

Music/Prizes/Giveaways---Our DJs do their best to play all requests however do not guarantee every song played due to the constant changes in the request sheet during the event, time, content or availability. In some cases the DJ can purchase and download the song. It is illegal to stream or play from Youtube during an event as a paid DJ. EDITED music is our top priority especially for church events, schools and kids parties. 100 glow sticks are included with all light shows. Additional pricing for extra glow sticks is \$10/100 glow sticks. A small amount of prizes or giveaways for games and contests are decided on how many kids or guests are present. Types of items may vary based on what we have in stock. Specific items can be ordered in advance. Contact us for pricing. NO weapons or food related items are given out. Small prizes and glow sticks are NOT given out to children under age 5 without an adult present.

Weather/Transportation/Event Information---Our entertainers and rental team are NOT permitted to setup any equipment, sound/lighting/A/V or tents in severe weather or high winds. NO operation of equipment is permitted when lightning strikes. DJs and our entertainers have the right to decide when they can reset up their equipment if a rainstorm or other severe weather occurs. To prevent electrocution, damage of equipment, and fire we reserve the right to cancel performance or evacuate a stage area at any time. Clients must have a phone number and email on file to confirm all event info. If specific info such as time or event location is not confirmed a minimum of 24 hrs prior to the event date we reserve the right to CANCEL and forfeit your contract. Any monies paid is forfeit. If we can't arrive to your event due to lack of basic info, we can't service your event. If a traffic issue emergency occurs, clients should be reachable in order to be informed of the delay. Our company will give an extra service, prizes or gift certificate if we are late due to traffic.

Gratuity/Staffing/Hold Harmless of Vendors---Tips are greatly appreciated in the amount of the client's discretion. Tips are given to the event supervisor and split between staff. Any extra money is put into our staff holiday bonuses fund. If at any time our staff or a specific entertainer is unavailable due to illness or family emergency. We will do our best to find a replacement. Any additional costs for the skill level or equipment of a specific entertainer or vendor is paid by our company. We reserve the right to choose an entertainer or staff based on qualifications and fee. We don't allow discrimination of sex, race, gender, religion or health issues. Clients and guests are NOT permitted to harass or threaten any staff, entertainers or vendors representing our company at any given time including social media. Our company must be held harmless of any incidents, damages or problems caused by any other vendors, venue, staff or entertainers at your event not booked on the specific event contract through our company. If one of our vendors or entertainers is working your event and is NOT booked to be there on our contract for that event, we are held harmless of their actions. If at any time you feel unsafe or concerned about anything at your event, or our staff is not fulfilling their duties, please call, text or email us immediately.

We DO NOT tolerate underage alcohol consumption, drugs, or illegal behavior. We will pack up and leave with no refunds.

Clients are not permitted to handle equipment or pull extension cords from outlets unless given permission by a DJ, entertainer or staff. Clients must know all details of their event, service description, and acknowledge what they are receiving through photos and videos. NO client or guest is permitted to throw a performer into any body of water endangering him or her. If this occurs, the client is responsible for all repair or cleaning expenses and personal damages or injuries to the performer. Equipment must be kept a minimum of 15 feet from pools or other large bodies of water. Venues must have safe interiors and exteriors including electrical outlets, fire extinguishers and sturdy flooring.

Bounced Checks, Terror Attacks, Smoking---A \$30 bounced check fee occurs in the event a client bounces a check on us, please ensure you have funds in the account before issuing a check. We may cash or deposit a check on the same day or within 7 days. We DO NOT hold checks. We ground all services and vehicles if a confirmed terror attack occurs or if a violent situation occurs such as riots. NO smoking near our equipment or performers.

Marketing, Performance, Customization, Pricing Confidentiality---Our staff reserve the right to make verbal announcements, business cards, signs, pre recorded commercials and have promotional materials available in a tasteful manner. Any information at events is the sole use of our company and is NEVER sold, traded or given to 3rd parties. Please ensure guests are seated when a performance starts. We do not guarantee that kids sit still during a magic show for example. Any services or decor that involve customization must be handled in advance. Extra fees may apply. Please NOTE we do not guarantee a specific design and customized layouts, designs, and decor may be changed last minute for any reason whether technical or for the good of the overall outcome. Any decor designs we show you of another company is to get an idea and is not to be considered the final product we will provide. Pricing varies from client to client and therefore all pricing is to be kept confidential. Once a price is finalized and a contract is signed, the client is NOT permitted to request a special deal they find in any of our promotional marketing or online. Refunds are not given. We do not guarantee that we will tell you when a special is going on during you're booking process. We may however give you special pricing on other items or services. (up selling)

Balloons, Rain Dates, Insurance, Background Checks---Balloons are not to be handled by small children and we hold no responsibility for kids placing balloons in their mouths. Our staff is not responsible for balloons that pop during an event. Once decor is setup, we ask that guests and clients respect our decor and leave cleanup to our staff unless told otherwise. Balloon drops make require specific installation equipment which must be paid for in advance, such as ladders, lifts and tools. SBENT staff is not held responsible for balloons breaking apart or popping due to grass, temperature or rough use. Rain dates are ONLY guaranteed at a specific extra fee to block out an extra date and time slot. This fee varies based on the service, date and entertainer. In some cases our Owner may honor a FREE service or gift certificate for another event if you're event is rained out. (please see below)

Rain Date Fee_____ **Rain date**_____

All insurance and background checks must be requested days or weeks in advance. Specific security measures and requests for personal documents such as ID or Drivers license must be handled in advance.

Generators, Consultations, Photo Booth Use---Generator fees vary on the watts. 1 consultation is permitted but not always guaranteed. Venue walk throughs and 2nd meetings are not guaranteed in person. We may ask you for photos or video describing venue layout or location. We do not guarantee that the photo booth will be used by all guests. No refunds are given for unused supplies.

Photography/Videography----Any photography or videography by SBENT is only to be conducted at specific events and are NOT conducted at events where minors are present and we don't have permission to do so. Tasteful editing will always occur and in some cases be placed on website or to be used in promotional materials. We will use our judgement and try our best to refrain from using footage with potentially embarrassing dancing, alcohol or any other harmful behavior. Our photographers and videographers may require a specific amount of time after your event to edit footage.

This agreement is enforced by the laws of the Commonwealth of Pennsylvania. All arbitration is to be conducted within Pennsylvania unless otherwise noted. Legal proceedings are to be paid for by the client if the client so wishes to follow through with a civil suit. This agreement also upholds the understanding that if a specific issue arises that is not covered within this agreement that both parties will come to an agreement on a solution to the matter.

Client Signature

Date

SBENT Representative

Date

Other/Notes----

OFFICE USE ONLY Overtime---- _____ Rating--- _____

Comments, Notes, Ideas--- _____

Mileage---Start--- _____ --- _____

End--- _____ --- _____

