

Payment, Terms and Conditions (for informational purposes):

- A portion of your fee \$150 will serve as a non-refundable deposit, and is payable upon the signing of this agreement, which can be paid by PayPal/credit card, check or money order.
- 50% of the fee is due no later than the day of the wedding (it can be provided while Firefly is onsite). If any portion of the 50% of fee is paid prior to the day of the wedding (excludes deposit), it will be subtracted and only the remaining balance, if any, will be due.
- The client is allowed to pay in full prior to the event if they so choose. If the event is cancelled, the fee received minus the non-refundable deposit will be sent to the client via check within five (5) business days.
- It is Firefly's policy to book only one event per day. In the event that more than one potential client wishes to book services on the same day, the day will go to the first client who provides a signed agreement & deposit.
- Rescheduled events will only be accommodated if the new date does not conflict with another booked event.
- It is the client's responsibility to ensure access to the necessary areas for videography. Firefly will not be held responsible for coverage lost due to access restrictions by location coordinators, photographers, other vendors, etc.
- Creative aspects such as the shooting and editing style are at the discretion of Firefly. If you have any preferences or special requests, please discuss these with Firefly before the event and efforts will be made to honor them. Any additional fees for special requests will be outlined in a separate addendum prior to the event for your approval.
- Firefly will not be held liable for any production problems beyond our control, e.g. bad weather, accidents, poor acoustics/lighting, interference from guests or vendors, etc.
- Firefly reserves the right to terminate this contract at any time for any reasonable cause, e.g. bad weather, accident or ill health. If this occurs, all fees paid, included the non-refundable deposit, will be refunded in full within five (5) business days.
- Upon taking possession of the finished DVD product, the client must inform Firefly of any technical or other problems with the video with seven (7) days. After seven (7) days, if no notification has been received, it will be deemed that the client is satisfied with the product.
- The remaining fee due the fee minus the deposit, money paid on the day of the wedding, plus any additional fee paid by the client to date at their discretion will be invoiced when the DVDs/Blurays are sent, and is due upon receipt

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