## Birthday Party Package

Riverbanks Zoo & Garden is the ultimate birthday party venue for kids of all ages! The below 'basic package' has been created to save you both time and money.

For additional add-ons to make your party uniquely yours, please see the next page!

All Birthday Parties are 1.5 hours and take place at 11:00am or 1:00pm in one of two locations:



Held in a private, outdoor space located near the Gorillas and Kangaroo Walk-About, the Congo Classroom is a Zooper spot for your party! You'll receive an Explore More Card with a value of \$5 per guest to use through the Park for any gift, food, or attractions.



Held in a private, indoor space located steps away from the Waterfall Junction Splash Pad, your party guests are sure to have a splashing good time! You and your guests can spend the afternoon playing underneath the 25-foot cascading waterfall.

### **ALL BIRTHDAY PARTIES INCLUDE:**

#### **Admission Tickets**

All Day Admission Tickets for Riverbanks Zoo & Garden

#### Parking

Parking is included in your All Day Admission Ticket Purchase

#### Food & Beverage

Choice of Cheese & Pepperoni Pizza or Hot Dogs with Ketchup & Mustard. Both options come with Kettle Chips, Fruit Drinks, & Water **Birthday Gift** Something Special for the Birthday Child

#### Party Gear

Small Activity Bag for Each Child and Simple Centerpieces for Guest Tables

#### \$36.00 per person

including service charge and tax

Party minimum is 20 guests (adult or child). Guests under 2 are free of charge.

\*Ask about our membership discount!



Riverbanks Zoo & Garden, 500 Wildlife Parkway, Columbia, SC 29210 T (803)-602-0900 F (803)-602-0053 E planyourevent@riverbanks.org W www.riverbanks.org/planyourevent

# **Birthday Party Additions**

### **FOOD & DRINK:**

The below food & drink items require an additional 22% service charge and 10% tax All items must be purchased for the total number of guests in your final guest count

SNACKS & FINGER FOODS:		BEVERAGES:	
Vegetable Platter with Ranch Dip	\$3 per person	Canned Sodas	\$4 per person
Fresh Salsa with Tortilla Chips	\$3 per person	Sweet or Unsweet Iced Tea (Bottled)	\$4 per person
Fried Pork Pot Stickers	\$4 per person	All Day Soft Drinks Wristband	\$7 per person
with Sweet Chili Sauce		Alcoholic Beverages are sold at locations the for guests 21+	roughout the park
BBQ Meatballs	\$4 per person	DESSERTS:	
Assorted Cheeses	\$5 per person	Candy Addition for Activity Bags	\$2 per person
with Crackers & Grapes		Chocolate Chip Cookies	\$15 per dozen
Cheeseburger Slides (Cheddar, Ketchup, Pickles)	\$5 per person	Brownies	\$25 per dozen
Southern Chicken Tenders	\$5 per person	Rice Krispie Treats	\$25 per dozen
with Ranch Dip		Vanilla Cupcakes	\$30 per dozen
SIDES:			
Pasta Salad	\$4 per person		
Potato Salad	\$4 per person		
Fresh Fruit Salad	\$4 per person		
Fresh House Salad	\$4 per person		

ENHANCEMENTS:

with Balsamic or Ranch Dressing

The below enhancement items do not require service charge and are subject to change and availability

RIDES & ATTRACTIONS: Endangered Species Carousel	\$2/2 EC per ride	ENHANCEMENTS: Custom Digital Invitation	\$6 per design
Farm Experience	\$2/2 EC per entry	Animal Encounter (30 min.)	\$150 per encounter
Spots & Stripes Railroad	\$2/2 EC per ride	Caricature Artist	Please Ask
Wild Adventure Rock Wall	\$3/3 EC per climb	Face Painter	Please Ask
		Magician	Please Ask



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# **Birthday Party FAQs**

#### **IS THERE A MEMBER DISCOUNT?**

Yes, a guest that is a Member receives a \$14.99 discount from the \$35 package price. A Membership ID or guest pass must be provided for each guest upon entry to the Zoo or Gardens.

#### CAN I REMOVE AN ITEM(S) FROM THE BASE PACKAGE?

You may remove whatever items you wish; however, the price will not change, and the value of those items cannot be put towards something else.

#### DOES THE BASE PACKAGE'S 'PER GUEST' PRICE APPLY TO BOTH CHILDREN AND ADULTS?

Yes, the price applies to any guests ages 2 years and older.

#### HOW DO PARTY GUESTS GET INTO THE ZOO & GARDEN?

Prior to the party, you will confirm to us your final guest numbers and make your final payment. At this point, your Admission Tickets will be available for pick up. You are responsible for distributing these tickets to your guests prior to the party, giving them entry into the Zoo & Garden. There is no will-call for events.

#### WHAT DECORATIONS (AND FURNITURE) ARE INCLUDED AND IS THERE ANY DÉCOR THAT IS NOT ALLOWED?

We provide and set up tables and chairs to seat 20 guests, plus areas for food & beverage, gifts (and a cake if you are bringing one). Confetti, rice, bird seed, piñatas, and all types of balloons are strictly prohibited due to animal welfare reasons.

#### CAN I BRING IN MY OWN FOOD OR CATERER, OR TAKE FOOD AWAY?

No, the Zoo's onsite caterer is contracted to provide all food and drink on Zoo premises. The exception is if you wish to bring in your own birthday cake. Taking our food off premises is not allowed.

#### WHAT IS A TYPICAL PARTY SCHEDULE?

You'll have 1.5 hours of exclusive access to your Birthday Party space. Food & beverage will be dropped off 15 minutes into your reservation start time. If you add-on an animal encounter, this would occur during the last 30 minutes of your reservation. Please note that we do not staff someone to supervise or entertain children attending your party.

#### HOW DO I CONFIRM MY PARTY AND MAKE PAYMENT?

We book parties on a first-come, first-served basis. A party is not confirmed with us until we receive full payment for the minimum of 20 guests, along with a signed agreement form. The booking fee is non-refundable, so please be 100% sure of your commitment when you book. You can pay by telephone with a sales representative at (803) 602-0900.

#### WHAT IS THE CANCELLATION POLICY AND MAY I RESCHEDULE?

Canceled parties are non-refundable; however, you may reschedule your party dependent on availability. If you request to reschedule within the 7 days before your party, there will be an additional \$75 administration fee.

## FURTHER DETAILS ON WATERFALL JUNCTION:

Where is it located? Waterfall Junction is located in Riverbanks Botanical Garden. It can be accessed from either entrance, but the Botanical Garden Entrance is closest at 1300 Botanical Parkway, West Columbia, SC 29169.

**Are there any restrictions?** All children ages 16 and younger must be accompanied by an adult. Children must be older than 2 to play in or around the Aflac Splash Zone; children ages 2 and younger are invited to play in the Lil Sprouts Splash Zone with adult supervision. Children under age 4 must wear proper swim diapers or must be fully potty trained to play in any water features. Water shoes are recommended.

**Is it open year-round?** Waterfall Junction is open year-round; however, the Aflac Splash Zone will be closed during cooler months. We cannot guarantee the Aflac Splash Zone will be open on the day of your party due to weather or unforeseen circumstances.

## FURTHER DETAILS ON THE ANIMAL ENCOUNTERS:

What is it? Animal Encounters are a great way to enhance your event. For 30 minutes, your guests will have the unique opportunity to learn a little about the animal, take photos, get an up-close experience, and even touch certain species! Animal Encounters are not included in the birthday party package, but they may be added for an additional \$150 fee.

**Can I choose my animal?** Please share your Animal Encounter preferences with your sales representative. We can never make guarantees, but we will try our best.

What booking notice is needed? We require at least three weeks' notice to book an animal encounter, and are subject to availability on the day of due to animal welfare reasons. If your Animal Encounter is unable to be fulfilled, then your group will be provided an Explore More Gift Card amounting to \$150 to utilize within the park's other animal experience areas.



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