

I need to cancel/re-schedule my child's party, what are my options?

- If you must cancel, please allow us a 48-hour notice. We will be happy to offer you the next available date to re-schedule. If you choose to cancel our services for ANY reason your deposit is non-refundable.

How do I pay for my party?

- Once we have received your party agreement, we will process the information included on the form. Once the agreement has been processed, you will receive an invoice with a breakdown of all charges via email.

What forms of payments are accepted?

- We accept debit/credit payments through paypal or cash. SORRY NO CHECKS!

Do I need to have an account with paypal to make payments?

- Paypal is available for use for account holders as well as non-account holders. So it is not necessary to have an account to process payments.

What are the suggested ages for your parties?

- Our parties are available for kids of all ages. Custom party packages are available. See packages

Can siblings or attendees come the day of the party?

- Our party packages are prepared prior to arrival based upon the final head count given to us at least 2 weeks in advance. Therefore, we are not able to accommodate unexpected guests. Siblings of the guest of honor should be included in the final head count for the party. An email will be sent to you 2 weeks prior to the party date requesting a final head count.

What happens if a guest arrives late?

- We typically hosts multiple parties in one day, and we recommend ALL guests arrive on time and adhere to the schedule as we are unable to extend party hours due to late arrivals. Guests arriving late may join the party at whatever point it has progressed to. This way, the party stays on schedule with the least amount of disruption.

Are tables and chairs included in your parties, or do I have to rent them from an outside company?

- We supply tables and chairs for all parties.

Do you travel to other cities?

- No. We only offer services to Atlanta and its local surrounding metro areas.

Will pictures by posh party be taken at the event?

- Yes. We like to take pictures of events that we host so that clients will be able to see the work we do with our guest. Should any guest not want their pictures taken, please advise a hostess.